



SIP Bites – Customer Survey

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The BCPS Customer Survey will be administered Wednesday, March 1, 2023 – Friday, April 28, 2023. This school year the Customer Survey and the Climate Survey have been combined. These surveys ask stakeholders their opinions about all aspects of their school experiences. The surveys will be available online only. Your help in making this a successful survey process is greatly appreciated.

Administration Window: Wednesday, March 1, 2023 – Friday, April 28, 2023

Completion Targets (Parents 20%, Students 40% and Staff 60%): A SharePoint Dashboard, **Cognia eProve Customer Survey**, has been created for schools to access your completed number of survey responses.

Survey Links and Stakeholder Communication for Schools:

• **Parent Survey:** Send the following survey invitation to parents and post on the school's website. Since the survey is only online, please make computers available for parents who may not have access to the internet.

PARENT Survey Invitation - Use for all communication to distribute the information:

In an effort to improve System Practices, Broward County School District is conducting a Parent Survey. We value your opinion and ask that you please take time to complete this survey. Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. The surveys will be available online only in English, Spanish, Haitian Creole and Portuguese. Thank you for taking your time to complete the survey.

In order to complete the survey, go to: <https://eprovesurveys.advanc-ed.org/surveys/#/action/216528/p568>

• **School Staff Survey:** Send the following survey invitation to staff via email. Surveys taken in a group setting generally have a positive effect on the completion rate.

SCHOOL STAFF Survey Invitation - Use for all communication to distribute the information:

In an effort to improve System Practices, the Broward County School District is conducting a Staff Survey. We value your opinion and ask that you please take time to complete this survey. Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. Thank you for taking your time to complete the survey. In order to complete the survey, go to: <https://eprovesurveys.advanc-ed.org/surveys/#/action/216524/p568>

• **Student Survey for Elementary and Middle:** For elementary, only grades 3-5 will be asked to take the survey and this is best done in a lab or class setting. For middle and high, it is best to assign a specific subject area to be responsible for survey completion.

STUDENT Survey Invitation - Use for all communication to distribute the information:

In an effort to improve System Practices, the Broward County School District is conducting a Student Survey. We value your opinion and ask that you please take time to complete this survey. Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. Thank you for taking your time to complete the survey.

Elementary (Grades 3-5): <https://eprovesurveys.advanc-ed.org/surveys/#/action/216514/p568>

Middle and High (Grades 6-12): <https://eprovesurveys.advanc-ed.org/surveys/#/action/216522/p568>

Note: A parent opt-out letter must be sent to parents at least 3 days prior to survey implementation for grade 6-12 students. The parent opt-out letter is available at <https://tinyurl.com/ycfj5e6j>. Sample surveys are also available at <https://www.browardschools.com/Page/32846>




If you have any questions or need additional information, please contact Kelli Blackburn, School Improvement Coordinator at 754-321-2500 or by email.

Survey Access and QR Codes



The following links and QR codes provide stakeholders access to the BCPS Customer Surveys.



Parent Survey	School Staff Survey
<p>Link: https://eprovesurveys.advanced.org/surveys/#/action/216528/p568</p> 	<p>Link: https://eprovesurveys.advanced.org/surveys/#/action/216524/p568</p> 
Student Survey/Elementary (Grades 3 – 5)	Student Survey/Middle School and High (Grades 6-12)
<p>Link: https://eprovesurveys.advanced.org/surveys/#/action/216514/p568</p> 	<p>Link: https://eprovesurveys.advanced.org/surveys/#/action/216522/p568</p> 